

GRAFANA

Loki / Promtail

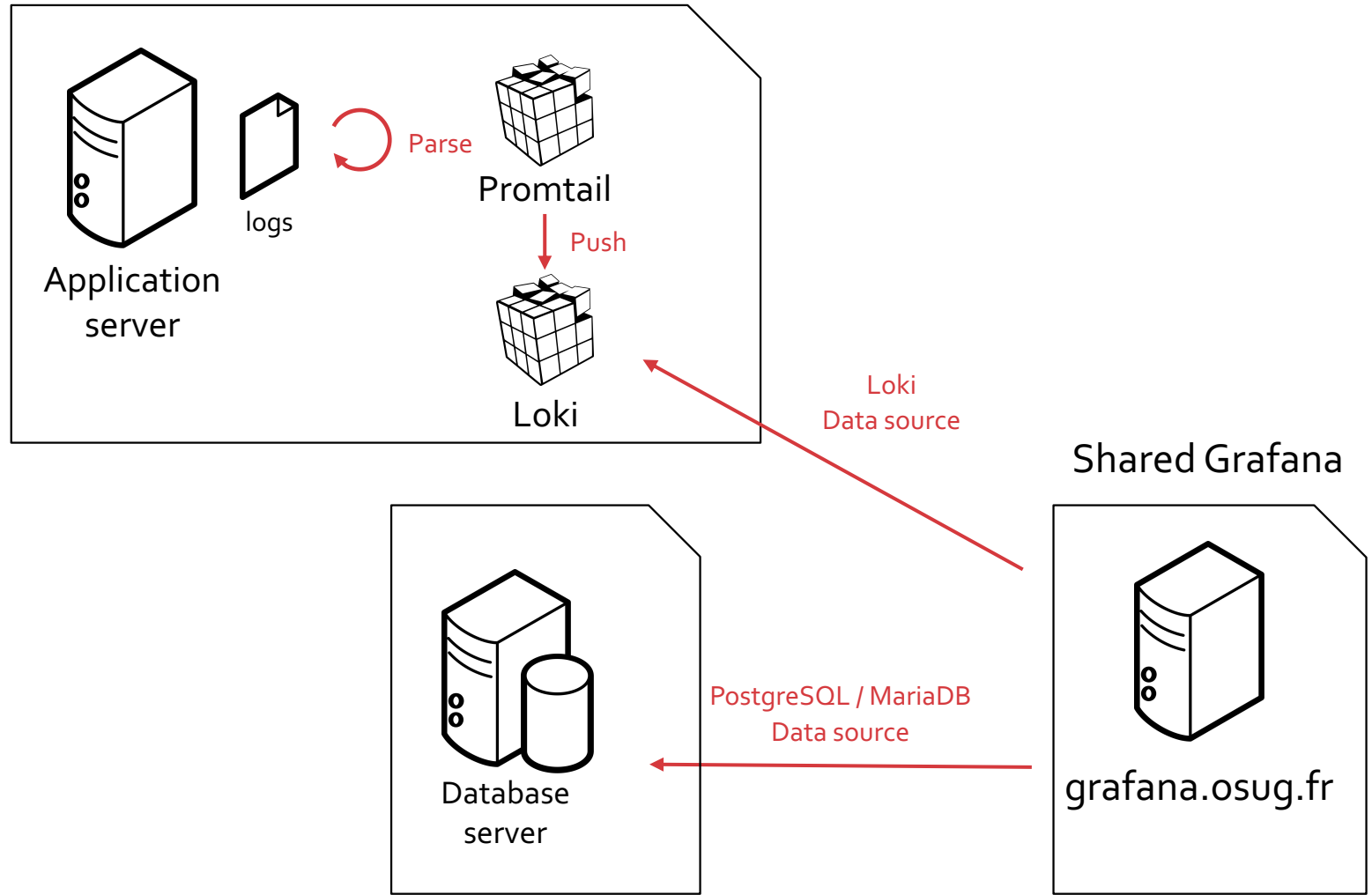
Use case in SPHERE & SSHADE

Loki

Promtail

- <https://grafana.com/oss/loki/>
- “Loki is a horizontally-scalable, highly-available, multi-tenant log aggregation system inspired by Prometheus. It is designed to be very cost effective and easy to operate. It does not index the contents of the logs, but rather a set of labels for each log stream.”
- <https://grafana.com/docs/loki/latest/clients/promtail/>
- “Promtail is an agent which ships the contents of local logs to a private Loki instance or Grafana Cloud. It is usually deployed to every machine that has applications needed to be monitored.”

Overview



Installation

- <https://grafana.com/docs/loki/latest/installation/docker/>
- Install Loki and Promtail on local machine
- Customized to deploy services configuration from Ansible

Loki retention policy

- <https://grafana.com/docs/loki/latest/operations/storage/retention/>
- 28 days retention

```
chunk_store_config:
  max_look_back_period: 672h

table_manager:
  retention_deletes_enabled: true
  retention_period: 672h
```

- Example of space usage on sphere-dc :

```
spherdwh@sphere-dc ~
$ docker ps --size
CONTAINER ID   IMAGE                                PORTS                NAMES                SIZE
a34f856829d0   grafana/promtail:latest             0.0.0.0:3100->3100/tcp  loki_promtail_1     546B (virtual 168MB)
26ffb818fc24   grafana/loki:latest                  0.0.0.0:3100->3100/tcp  loki_loki_1         853MB (virtual 915MB)
```

Promtail

- targets

```
- job_name: tomcat
  static_configs:

  # Tomcat logs
  - targets:
    | - localhost
    labels:
    | job: tomcat
    | __path__: /var/log/tomcat8/catalina.out

  # DC application logs
  - targets:
    | - localhost
    labels:
    | job: application
    | __path__: /var/log/tomcat8/{sphere-server,sphere-server-dev,cobrex-server,cobrex-server-dev}.log

  # DB logs
  - targets:
    | - localhost
    labels:
    | job: db
    | __path__: /var/log/tomcat8/{sphere-server,sphere-server-dev,cobrex-server,cobrex-server-dev}-db.log
```

Promtail

- parsing

```
pipeline_stages:
- match:
  selector: '{job="db"}'
  stages:
  - regex:
    expression: '^(?P<time>\S+ \S+) (?P<level>\S+) \[(?P<logger>\S+)\] - (?P<sql_type>[A-Z][A-Z]+) (?P<log>.*)$'
  - labels:
    sql_type:
- match:
  selector: '{job="tomcat"}'
  stages:
  - multiline:
    firstline: '^\\S+[^a][^t]\\S'
    max_wait_time: 3s
  - replace:
    expression: '^\\s*(?:Internal Exception: |Caused by: )?[A-z._\\d$]*(?:Error|Exception)[A-z._\\d]*[:\\n]'
    replace: '{{.Value}} (ERROR)'
  - regex:
    expression: '^(?P<time>\S+ \S+) (?P<level>\S+) - (?P<log>.*)$'
  - regex:
    expression: '^(?P<time>\S+) \[(?P<thread>\S+)\] (?P<level>\S+) (?P<logger>\S+)? ?- (?P<log>.*)$'
  - regex:
    expression: '^(?P<time>\S+ \S+) (?P<level>\S+) \[(?P<logger>\S+)\] (?P<log>.*)$'
  - regex:
    expression: '^(?P<exception>\s*(?:Internal Exception: |Caused by: )?[A-z._\\d$]*(?:Error|Exception)[A-z._\\d]*) \(((?P<level>\S+)\))[:\\n]'
  - labels:
    level:
- match:
  selector: '{job="application"}'
  stages:
  - multiline:
    firstline: '^\\S+[^a][^t]\\S'
    max_wait_time: 3s
  - replace:
    expression: '^\\s*(?:Internal Exception: |Caused by: )?[A-z._\\d$]*(?:Error|Exception)[A-z._\\d]*[:\\n]'
    replace: '{{.Value}} (ERROR)'
  - regex:
    expression: '^(?P<time>\S+ \S+) (?P<level>\S+) \[(?P<logger>\S+)\] - (?P<log>.*)$'
  - regex:
    expression: '^(?P<exception>\s*(?:Internal Exception: |Caused by: )?[A-z._\\d$]*(?:Error|Exception)[A-z._\\d]*) \(((?P<level>\S+)\))[:\\n]'
  - labels:
    level:
    logger:
```

Promtail

- parsing

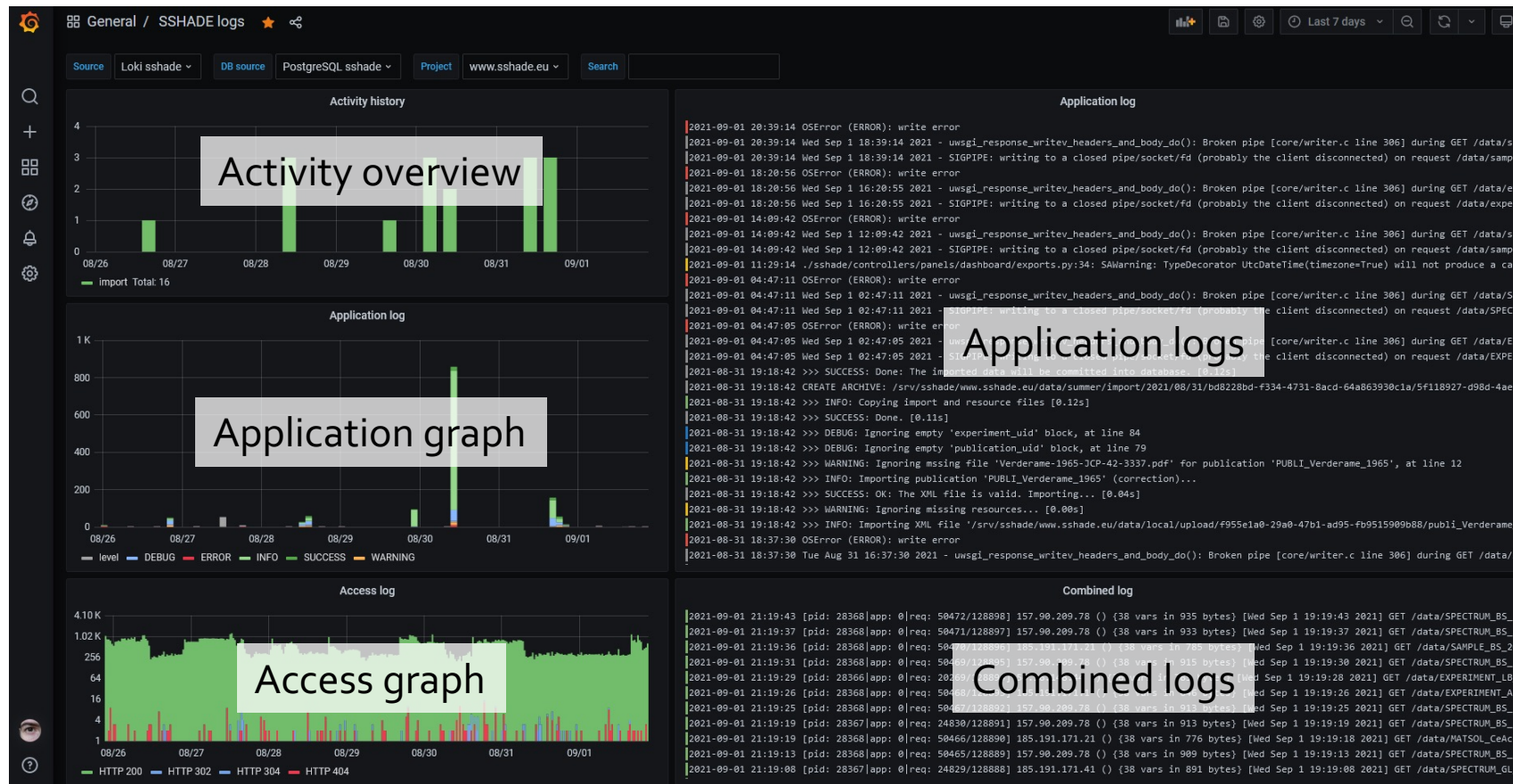
```
- match:
  selector: '{job="access"}'
  stages:
  - replace:
    expression: '\((HTTP\S+ 200)\)'
    replace: '{{.Value}} INFO'
  - replace:
    expression: '\((HTTP\S+ (404|403|500))\)'
    replace: '{{.Value}} ERROR'
  - replace:
    expression: '\((HTTP\S+ (3\d\d))\)'
    replace: '{{.Value}} TRACE'
  - regex:
    expression: '^\[pid: (?P<pid>\S+)\|app: (?P<app>\d+)\|req: (?P<req_nb>\d+)\/(?P<req_total>\d+)\] (?P<ip>\S+) \(\) \{.*\}
    \[(?P<time>[^\]]+)\] (?P<method>\S+) (?P<url>\S+) => generated (?P<size>\S+) bytes in (?P<duration>\S+) .* \((?P<http_version>HTT
    P\S+) (?P<code>\S+) ?(?P<level>\S+)\) (?P<info>.*)$'
  - pack:
    labels: [size, duration]
  - labels:
    level:
    status:
    method:
    code:
```


Promtail - parsing

- Use named capturing groups (`?P<name>...`)
- Use `multiline` to group stack traces lines
- Use `replace` to inject a customized log level
- Pack captured groups as JSON with `pack`
- Grafana uses Go lang regular expressions, no negative/positive lookahead/lookbehind

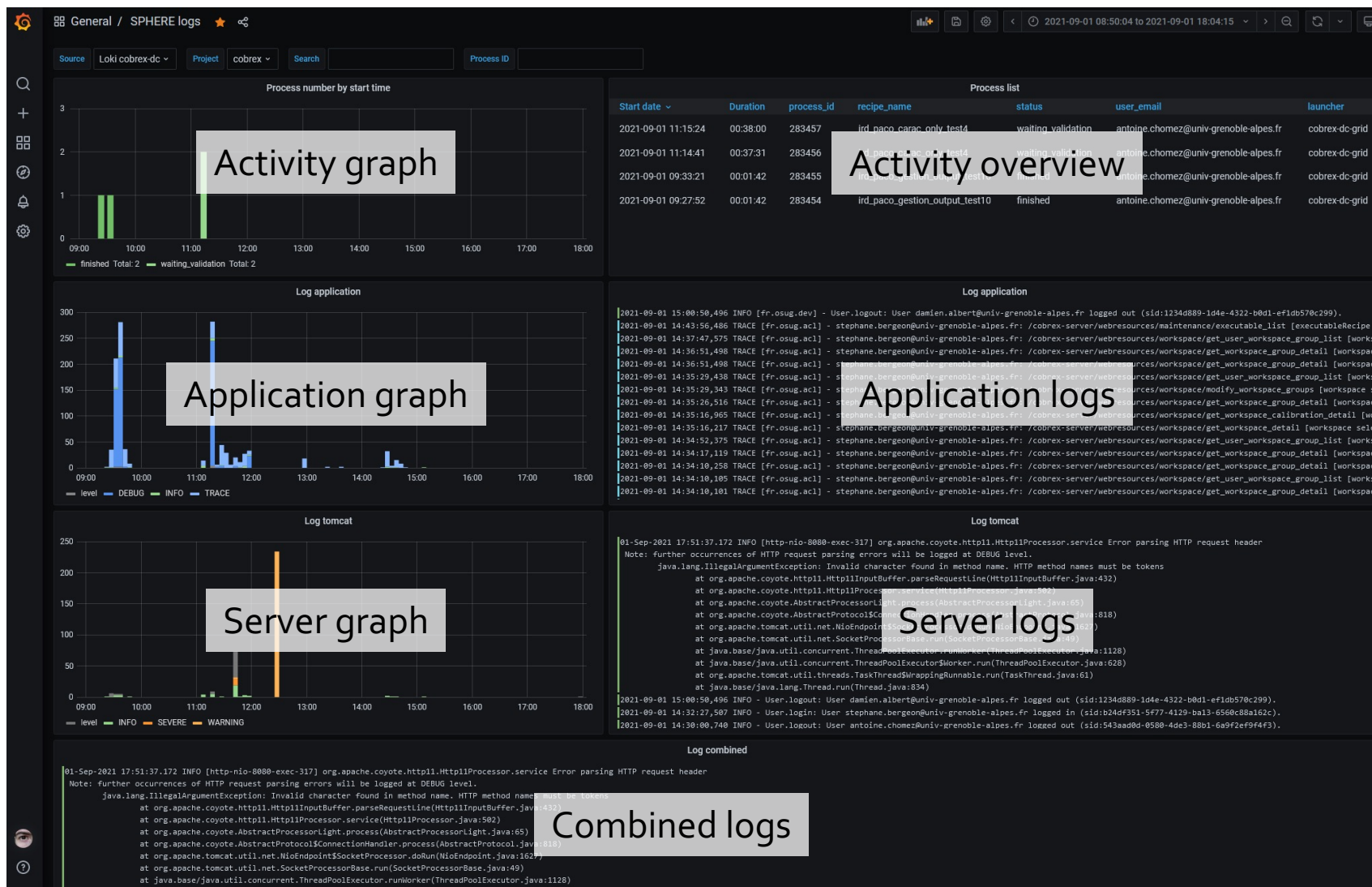
Grafana logs dashboard

SSHADe



Grafana logs dashboard

SPHERE



Grafana

- logs

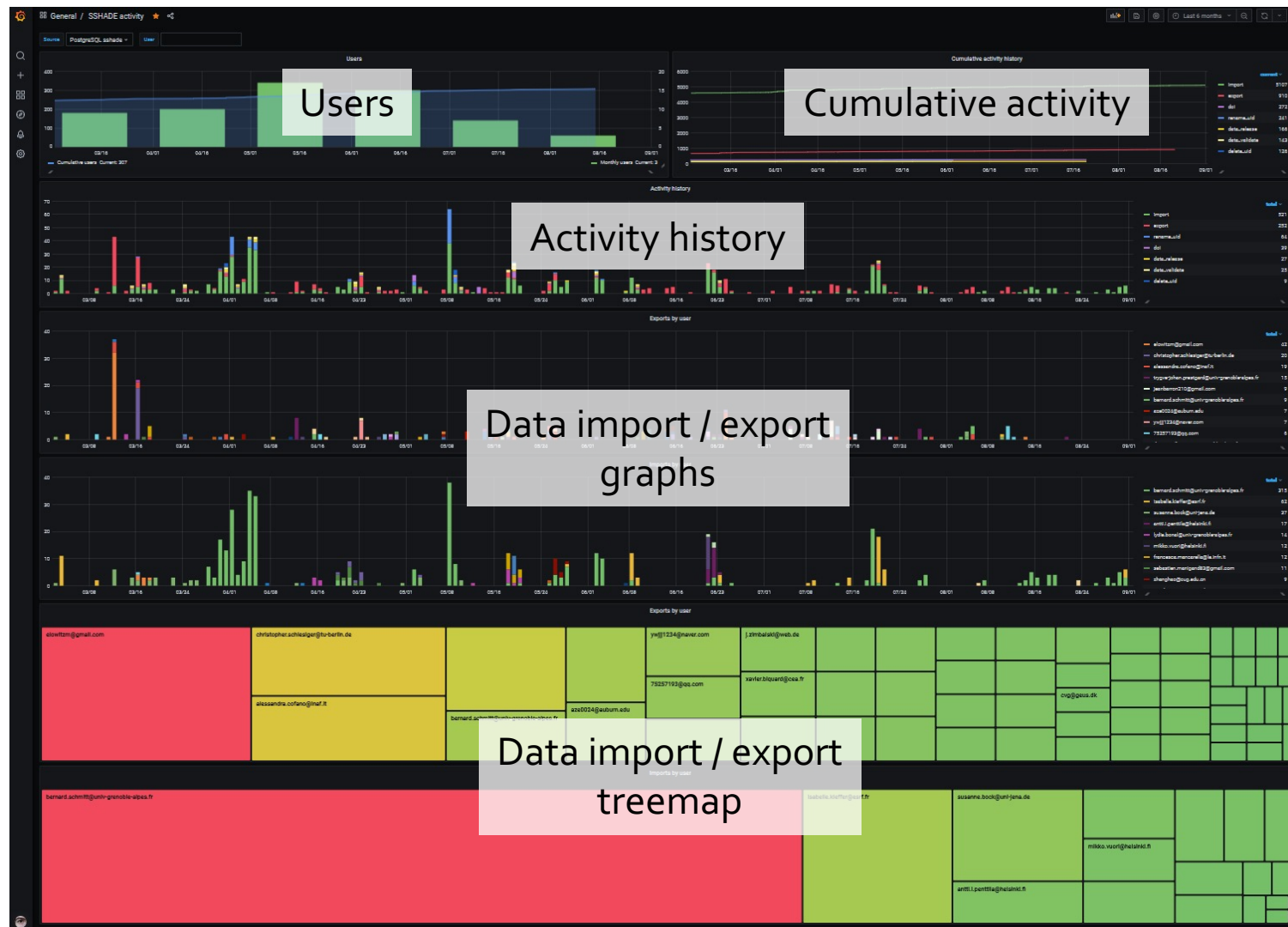
- Use database requests to correlate activity to logs
- Explore combined logs : use labels, wrap, dedup, show/hide, split
- Unpack JSON with | `unpack`, refine query with | `var = "value"`

Variables

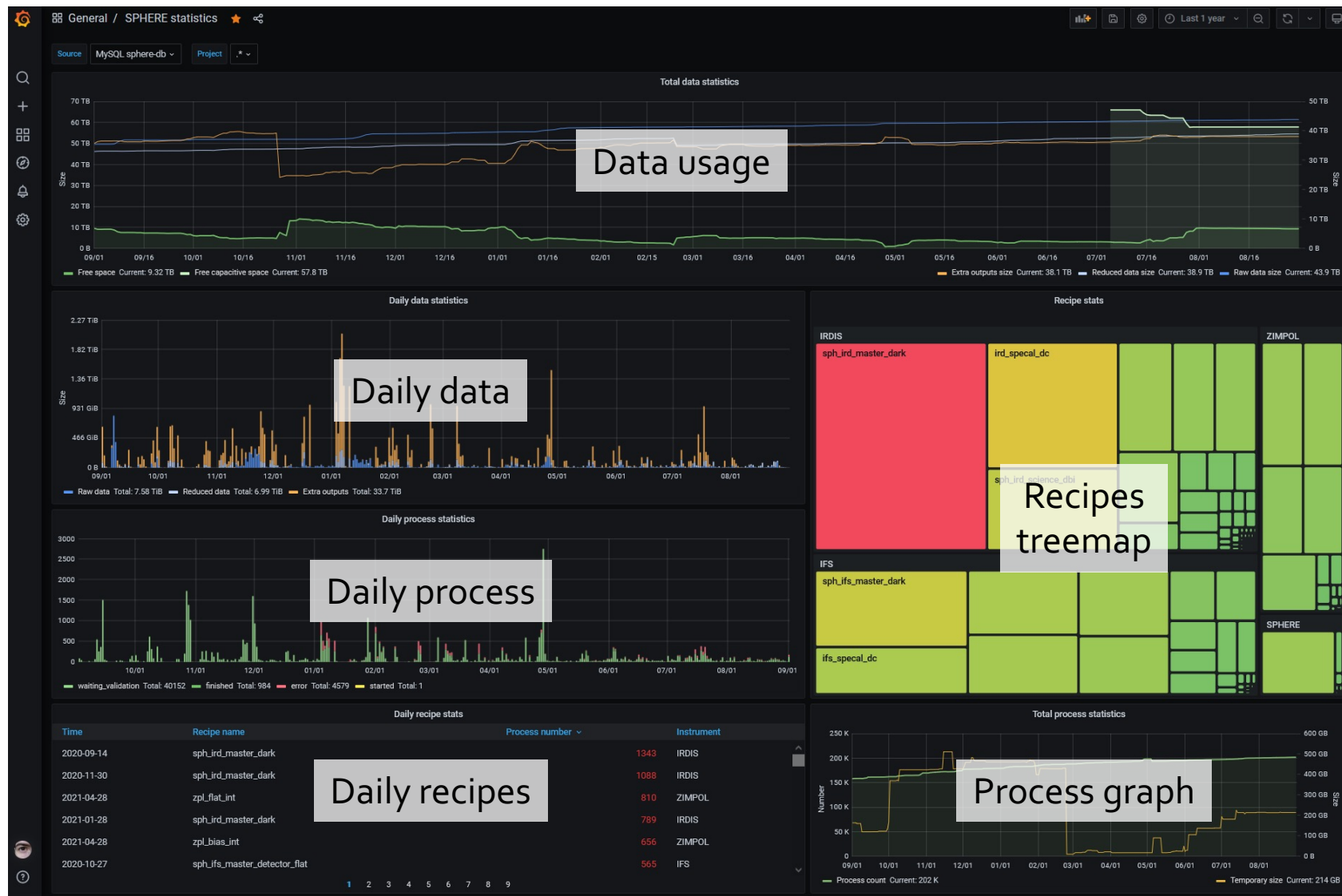
Variable	Definition
<code>datasource</code>	<code>loki</code>
<code>db_datasource</code>	<code>postgres</code>
<code>project</code>	<code>.*,www.sshade.eu,dev.sshade.eu,sandbox.sshade.eu</code>
<code>search</code>	

- Use variables for Loki and database sources
- Restrict logs to project : `filename=~".*$project.*"`
- Search field on all queries : `|~ "$search"`
- Exclude query, either :
 - exclude a non existing string by default (ie. `"_no_exclusion_"`)
 - hack the search field with `"!~ "value`

Grafana - activity SSHADE



Grafana - activity SPHERE



Tips

- Use query option Max data points, Min interval to improve readability
- Use SQL `sum(count(id)) OVER (ORDER BY date)` to display cumulative graphs
- Use Legend `{{field}}` to display a field value
- Use Inspect / Panel JSON `"aliasColors"` to override colors consistently